

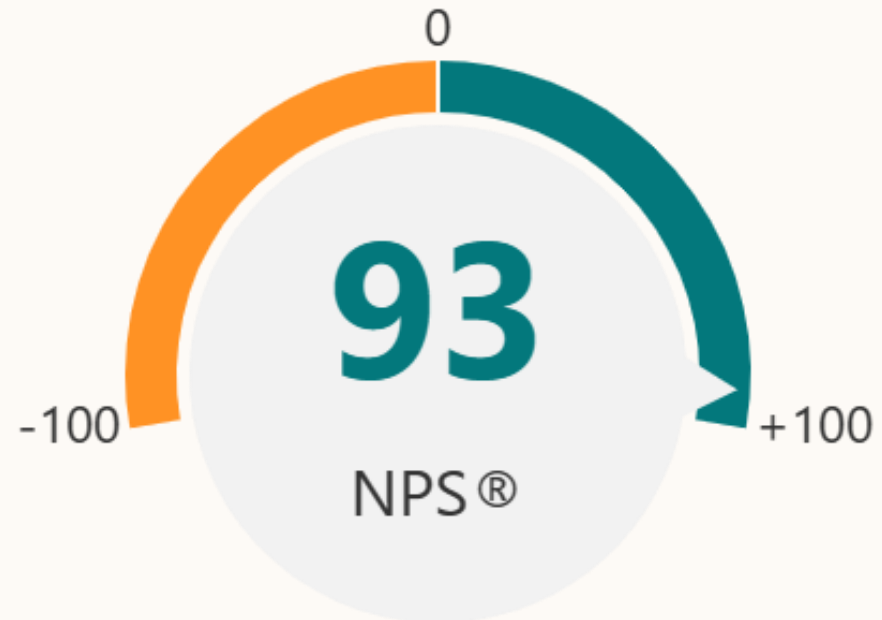


Moorooka
CHIROPRACTIC CENTRE

PATIENT SURVEY

April 2023

NPS SCORE

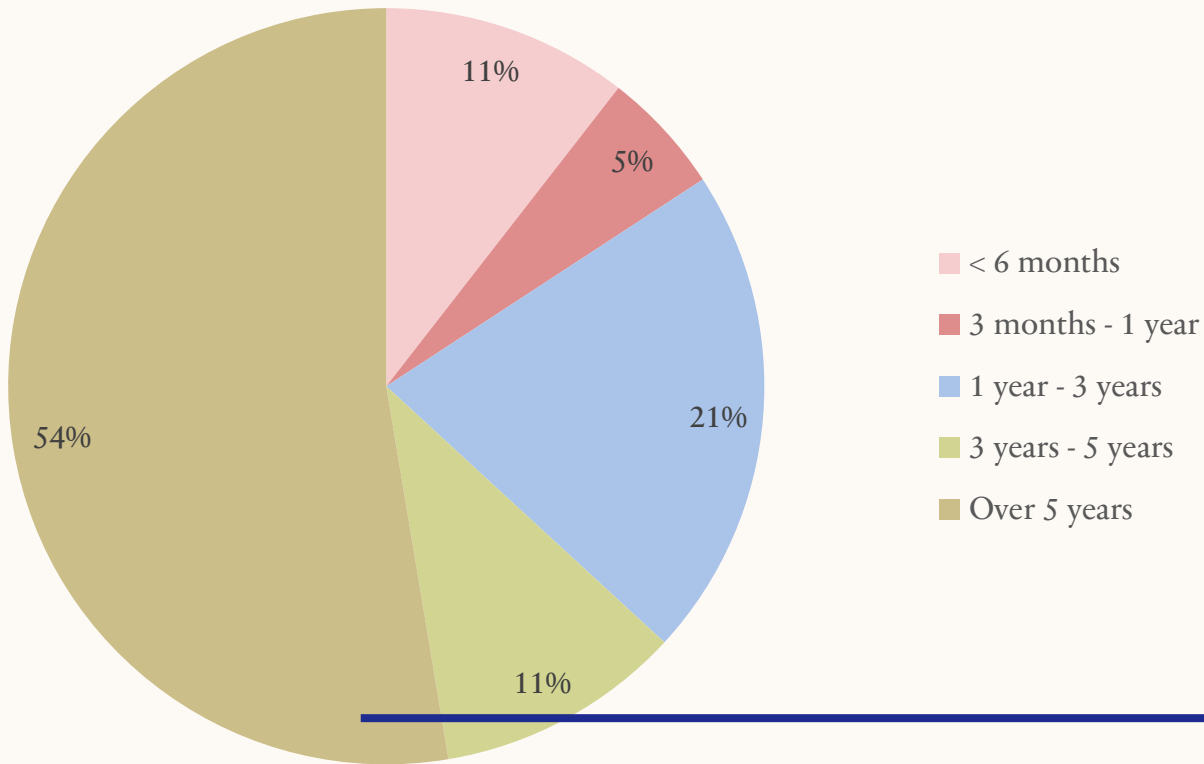


Promoters 52

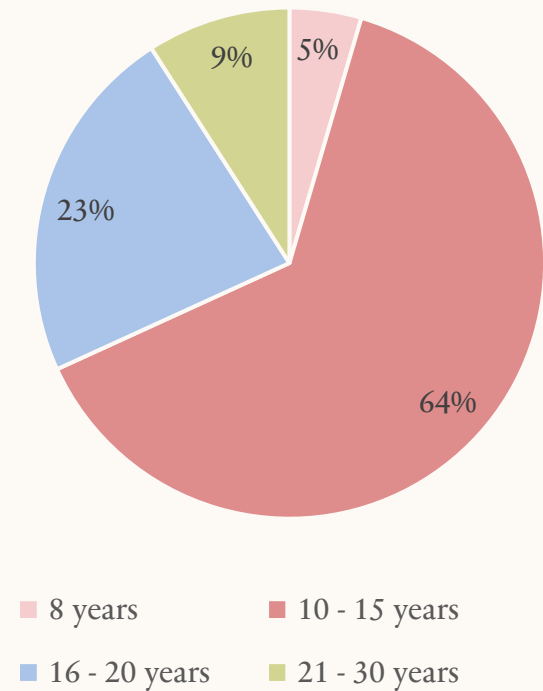
Passive 4

Detractors 0

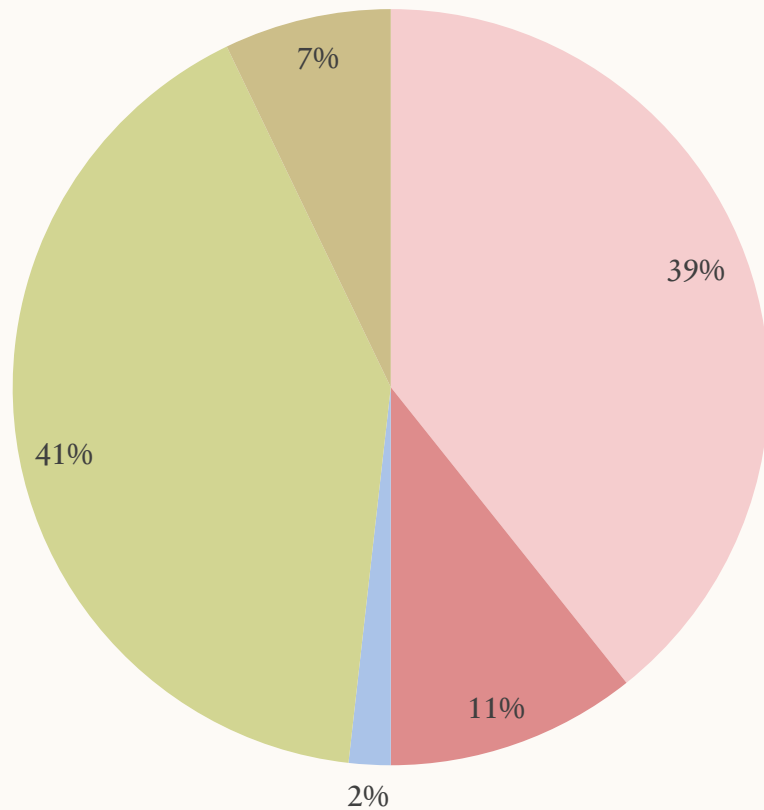
HOW LONG HAVE YOU BEEN TO OUR CLINIC?



“Over 5 years” breakdown



WHY DID YOU CHOOSE US IN THE FIRST PLACE?



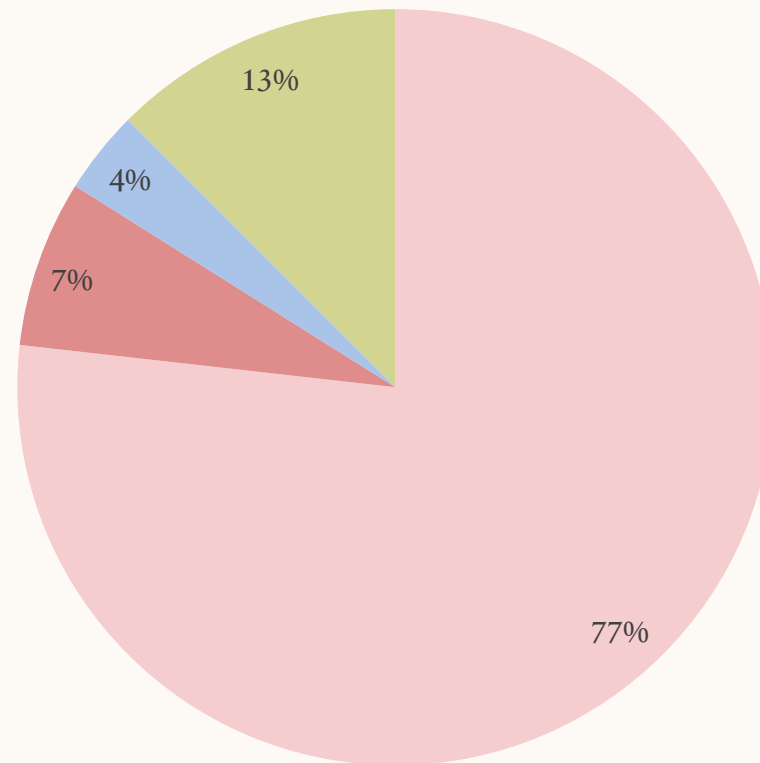
- The closest chiropractic clinic from where I live.
- The closest chiropractic clinic from where I work.
- The clinic has positive reviews on Google.
- It was recommended by someone I know.
- Other

- Can't remember!
- Worked locally at the time I first came in.
- Recommended and close.
- Convenient location for me from home and work

WHY DID YOU STAY WITH US?

- My chiropractor has been taking good care of me and helped me improve my health.
- I feel comfortable when I come in.
- The fees are reasonable.
- Other

- All of the above.
- All of the above options!
- My chiropractor accepts that I come when needed and always fixes my issues/pain.



THANK YOU.